Year	No. of complaints
2004-05	25265
2005-06	22479
2006-07	21311
TOTAL:	69055

(c) Main reason of these telephone faults is cutting/theft of telephone cables, drop wire break and MCC problem.

(d) Average time taken to remove these complaints ranges between 8 hrs. to 24 hrs.

Building for Post Offices in Jharkhand

†1807. SHRI AJAY MAROO: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of post offices being run in rented buildings in Jharkhand and the annual rent paid for these post offices;

(b) whether any scheme has been prepared to provide permanent buildings to these post offices; and

(c) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) The number of Post Offices functioning in rental buildings in the year 2006-07 was 383 for which rent of rupees 24.75 lacs has been paid during the year 2006-07.

(b) and (c) The construction of new departmental buildings on the existing vacant plots is a continuous process and buildings are constructed in phased manner subject to the availability of adequate funds and priority.

Publication of telephone directory

†1808. SHRI SHARAD YADAV: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) since when the practice of publication of telephone directory was started in telephone department in metro cities and what was the purpose behind;

(b) reasons for stopping the publication of the directory; and

(c) steps to be taken to restart this publication?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Sir, the practice of publication of telephone directory in metro cities was started many decades back because of its general public utility and easy access.

(b) The practice of publication of the telephone directory for fixed line telephones has

† Original notice of the question was received in Hindi.